



What to Know About Screening

A Guide for Share Good Volunteers



800.608.3645 x 6102 | onesourcebackground.com

Thank you for your interest in volunteering with Share Good! Your dedication is invaluable to our mission and we look forward to working with you soon. To ensure safe, welcoming environments for volunteers, staff, and the community members we serve, we utilize volunteer-driven background screening in the form of Share Credentials. Maintaining an active certification in this program fast-tracks you to help the nonprofits that need your help most.

To help you screen with confidence, we've outlined how it benefits you, what to expect, how your information is protected, and your associated rights.

Benefits of Background Screening for Volunteers

Background screening doesn't just benefit our organization, it benefits you as a volunteer, too:

- **Safe Environment** – Knowing that everyone has undergone screening can help volunteers feel safe and supported. This process ensures that you're joining a team where everyone is aligned with our safety and ethical standards.
- **Enhanced Trust & Teamwork** – A consistent screening process helps build a foundation of trust. It ensures that everyone is vetted, which can lead to stronger collaboration and camaraderie.
- **Confidence in the Mission** – Screening supports our mission by showing that we're committed to doing things responsibly. You can feel confident that you're part of a trustworthy organization that values safety and integrity.

What to Expect During a Background Check

To make the background check process as smooth as possible, here's what you can expect:

- **Consent** – We'll ask for your permission before screening begins, and you'll be informed about the types of checks involved. These may include identity verification, criminal background screening, and other role-specific searches.
- **Payment** – Payment must be collected prior to screening. Price and services will be laid out, so you know exactly what you're getting. When payment is complete, you'll receive a receipt via email.
- **Information Collection** – You'll need to provide some basic information, such as your full legal name, date of birth, social security number, and a form of ID. This information is used solely to conduct the background check and is kept confidential.
- **The Background Check** – This process typically takes a few days, though some positions require a more thorough investigation than others.
- **Results** – You'll be notified via email that your screening is complete. It'll contain a link to your profile where you can view, download, and share your report with nonprofits. You maintain the right to dispute inaccuracies, if present.
- **Respect** – We honor your time and privacy to create a safe, supportive space where everyone can thrive.

Privacy & Confidentiality of Your Information

We understand that sharing personal information for a background check requires trust, and we take your privacy seriously. Here's how we protect your information:

- **Data Security** – Your collected information is stored securely using industry-leading encryption and data protection protocols.
- **Limited Access** – Personal information is only shared with the authorized personnel who need it. Your privacy is a priority, and information won't be shared outside our organization without your consent.
- **Retention & Deletion** – Your information is only retained as long as necessary. When it's no longer needed for safety or legal purposes, it's removed from our systems.

Understanding Your Rights During Background Screening

As a volunteer, you have rights throughout the background check process. Keep aware of the following:

- **Right to Consent** – We'll always ask for your permission before conducting a background check. You have the right to know what types of checks will be conducted and for what purpose.
- **Right to Notice** – If any findings from the background check could impact your role, you will be notified about them and provided a chance to review them.
- **Right to Dispute** – If you believe any information in your background check is inaccurate, you have the right to dispute it. We'll work with you to ensure that any inaccuracies are addressed and corrected.

What Happens if Adverse Information Is Found on My Background Check?

If negative information is found while screening, it doesn't automatically disqualify you from volunteering. Here's how we handle it:

- **Open Communication** – We encourage you to discuss the findings in your report with the organization you are looking to connect with. There's often additional context outside of what's returned on the consumer report.
- **Fair Evaluation** – Factors such as the relevance of the finding to your role, the time elapsed since the event, and other additional information may be taken into consideration.
- **Inclusivity & Second Chances** – We strive to create fair opportunities by believing in second chances, and the ability for individuals to grow. We understand that past experiences don't necessarily correlate to a person's present potential to contribute positively.

If you believe inaccurate information is present in your report, we encourage you to reach out to One Source The Background Check Company to initiate a dispute. They can be reached by phone at [800.608.3645](tel:800.608.3645) option 5, by email at disputes@onesourcebackground.com, or by filling out the [One Source Online Dispute Form](#).

Example Volunteer Screening Success Stories

The following stories highlight how background screening supports both volunteers and the organizations they serve. Their experiences showcase the importance of a clear, fair process that ensures safety while allowing dedicated individuals to make a meaningful impact.



Sarah's Story

Sarah had a conviction from many years ago and was hesitant to volunteer. After speaking openly with the organization's team, she felt reassured that her experience wouldn't prevent her from making a positive impact. Today, she's one of the most active volunteers present and appreciates how the screening process balanced both transparency and fairness.



John's Story

John was initially concerned about going through a background check but understood its importance after seeing how it fostered a welcoming environment for everyone involved.

"I realized the screening wasn't just about checking records, but about protecting everyone here, including myself."

John has since become a core volunteer, encouraging others to see background screening as part of creating a respectful, responsible volunteer community.

Support your local nonprofits through [Share Credentials!](#)

